



Health and Social Care Scrutiny Committee

Date: THURSDAY, 21 JULY 2022

Time: 11.30 am

Venue: COMMITTEE ROOMS, WEST WING, GUILDHALL

Members: Deputy Christopher Boden David Sales
Alderman Christopher Makin Steve Stevenson
Andrew Mayer

Enquiries: Ben Dunleavy

ben.dunleavy@cityoflondon.gov.uk

Accessing the virtual public meeting

Members of the public can observe this virtual public meeting at the below link:
<https://youtu.be/22NdK1V12go>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one municipal year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

John Barradell
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **ORDER OF THE COURT OF COMMON COUNCIL**

To receive the Order of the Court of Common Council dated 21 April 2022, appointing the Committee and setting out its terms of reference.

For Information
(Pages 5 - 6)

4. **ELECTION OF CHAIRMAN**

To appoint a Chairman for the ensuing year in accordance with Standing Order No. 29.

For Decision

5. **ELECTION OF DEPUTY CHAIRMAN**

To appoint a Deputy Chairman for the ensuing year in accordance with Standing Order No. 30.

For Decision

6. **CO-OPTION OF A HEALTHWATCH REPRESENTATIVE**

For Decision

7. **APPOINTMENT OF INNER NORTH EAST LONDON JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE REPRESENTATIVE(S)**

For Decision

8. **MINUTES**

To agree the public minutes and non-public summary of the meeting held on 2 February 2022.

For Decision
(Pages 7 - 10)

9. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
10. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**
11. **EXCLUSION OF THE PUBLIC**

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of the Schedule 12A of the Local Government Act.

Part 2 - Non-Public Agenda

12. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE**
13. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**

This page is intentionally left blank

KEAVENY, Mayor	RESOLVED: That the Court of Common Council holden in the Guildhall of the City of London on Thursday 21 st April 2022, doth hereby appoint the following Committee until the first meeting of the Court in April, 2023.
----------------	---

HEALTH & SOCIAL CARE SCRUTINY COMMITTEE

1. **Constitution**

A non-Ward Committee consisting of,

- Any 6 Members appointed by the Court of Common Council
- 1 Co-opted Healthwatch representative.

The above shall not be Members of the Community & Children's Services Committee or the Health & Wellbeing Board.

2. **Quorum**

The quorum consists of any three Members. [N.B. - the co-opted Member does not count towards the quorum]

3. **Membership 2022/23**

7 (3) Wendy Mead, O.B.E.

3 (2) Andrew Paul Mayer

Together with four Members to be appointed for this day and the co-opted Member referred to in paragraph 1 above.

4. **Terms of Reference**

To be responsible for:-

- (a) fulfilling the City's health and social care scrutiny role in keeping with the aims expounded in the Health and Social Care Act 2001 and Part 14 of the Local Government and Public Health Act 2007 (Patient and Public Involvement in Care and Social Care);
- (b) agreeing and implementing an annual work programme; and
- (c) receiving and taking account of the views of relevant stakeholders and service providers by inviting representations to be made at appropriate meetings.

This page is intentionally left blank

HEALTH AND SOCIAL CARE SCRUTINY COMMITTEE Wednesday, 2 February 2022

Minutes of the meeting of the Health and Social Care Scrutiny Committee held at Committee Rooms, West Wing, Guildhall on Wednesday, 2 February 2022 at 11.00 am

Present

Members:

Michael Hudson (Chairman)
Wendy Mead (Deputy Chairman)
Vivienne Littlechild
Andrew Mayer
Deputy Barbara Newman
Steve Stevenson

Officers:

Kate Bygrave	- Community and Children's Services Department
Simon Cribbens	- Community and Children's Services Department
Ben Dunleavy	- Town Clerk's Department
Chris Lovitt	- Community and Children's Services Department
Charlie Pearce	- Chief Operating Officer's Department
Ian Tweedie	- Community and Children's Services Department
Ellie Ward	- Community and Children's Services Department

Also in attendance:

Patrick Brooks	- London Ambulance Service
----------------	----------------------------

1. APOLOGIES

There were no apologies.

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

The following declarations were made:

- Barbara Newman
- Vivienne Littlechild;
- Steve Stevenson;

all declared that they were resident in the City and patients of the Neaman Practice.

3. MINUTES

RESOLVED, that - the public minutes of the meeting held on 10 November 2021 be agreed as a correct record.

Matters arising:

Members discussed outstanding items from the previous meeting, and agreed that Outstanding Actions should be added as a standing agenda item for future meetings.

4. **WORKPLAN**

Members noted the suggested topics for the Committee's meetings in 2022, and discussed several items to be allocated to upcoming meetings.

5. **ADULT SOCIAL CARE - EARLY INTERVENTION/PREVENTION**

Members received an oral update from the Head of Service, Adult Social Care relative to the early intervention and prevention.

Members expressed concern that it was difficult to return equipment that had been provided. Officers responded to say that they understood the frustration. Equipment could be provided from various sources, and that it was sometimes not clear to the Social Care team what was provided. There are currently ongoing discussions on this issue.

Officers undertook to look into what solutions could be found for processing equipment that was no longer necessary.

A Member asked why the pilot stage of this project had only now been started, given that the changes stemmed from the Care Act 2014. In reply, an Officer said that the Care Act came into effect in 2015, and Adult Social Care had been working within its parameters since then. The new pilot is a way to look at new methods of operating.

In response to a question about what failure of the pilot would look like, an Officer replied that they would be considering various factors, but the crucial factor was wellbeing. If the pilot had not improved this, it would be considered to have failed.

RESOLVED, that – the presentation be received and its contents noted.

6. **HEALTH INEQUALITY STEERING GROUP UPDATE**

Members received an oral update from the Deputy Director of Public Health relative to the work of the City & Hackney Health Inequality Steering Group.

RESOLVED, that – the update be received, and a further update brought to the Committee in a year's time.

7. **AMBULANCE SERVICES**

Members received an oral update from the London Ambulance Service (LAS) NHS Trust Stakeholder Engagement Manager relative to the work of the London Ambulance Service during the COVID-19 pandemic.

A Member asked if ambulance crews would refer to social services elderly patients who had fallen but who had no broken bones or head injuries. In reply, the Stakeholder Engagement Manager confirmed that they would refer the patient to social services, particularly if there were safeguarding concerns.

A Member asked how ambulance crews decide which hospital to take patients to. In reply, the Stakeholder Engagement Manager said that ambulances primarily use an onboard computer which calculates the nearest location. A tactical operation centre monitors patient flow and can divert to the most suitable sites. Where clinically appropriate, ambulance crew will take patient preference into consideration, but if time is critical, patients are taken to the nearest hospital regardless of that delays at that hospital or the patients choice. If GPs have specified a place of care for a patient, LAS is duty-bound to take that into consideration.

A Member asked for information on the current staff retention rate. In reply, the Stakeholder Engagement Manager said that it is currently challenging. They are recruiting large numbers of staff from Australia, as that is the country with the closest skill set to LAS's current scope of practice. A new training centre has been established to train associate ambulance practitioners to support paramedics. In terms of retention of domestic staff, Members heard that LAS has a young workforce with high staff turnover. The current term of service is around three years, which is a decrease from previously. Current recruitment policy is focused on attracting Londoners who are more likely to remain in London, as LAS has seen a trend of staff moving to London when young, and then leaving as they age due to the capital's cost of living.

The Chairman asked how the reduction of working ambulance stations had improved efficiency during the pandemic. In reply, the Stakeholder Engagement Manager said that they had focused on the utilisation of staff and the time spent preparing vehicles by only keeping larger stations open, and keeping staff and vehicles at these.

8. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

A Member said that she had found it difficult to reach the Neaman Practice by phone. In reply, an Officer reported the Practice had been undergoing work on their technological capacity.

9. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

Members received an update on COVID-19 from [Chris Lovitt].

The Chairman informed Members that he had received a report from the Care Quality Commission (CQC) on Turning Point, the provider for the City of London and Hackney's substance misuse service, in which the service was [marked as 'needs improvement']. The Town Clerk undertook to circulate the report to all Members after the meeting.

The Chairman announced that this was the last meeting of the current Court, and thanked Members for their service and Officers for their support.

The meeting ended at 1.00 pm

Chairman

Contact	Officer:	Ben	Dunleavy
tel. no.: 020 7332 1427			
ben.dunleavy@cityoflondon.gov.uk			